

**MINUTES OF THE REGULAR MEETING OF THE
BOARD OF DIRECTORS OF UNITED LAGUNA HILLS MUTUAL
A CALIFORNIA NON-PROFIT MUTUAL BENEFIT CORPORATION**

April 14, 2009

The Regular Meeting of the Board of Directors of United Laguna Hills Mutual, a California Non-Profit Mutual Benefit Corporation, met on Tuesday April 14, 2009, at 9:30 A.M. at 24351 El Toro Road, Laguna Woods, California.

Directors Present: Lloyd Foster, Bevan Strom, Linda Wilson, Marty Rubin, Maxine McIntosh, Gail McNulty, Arlene Miller, Paul Vogel, John Dalis, Marv Rosenhaft, Mike Curtis

Directors Absent: None

Others Present: Milt Johns, Patty Kurzet, Janet Price (11:07 A.M.- 11:17 A.M)
Executive Session: Milt Johns, Cris Trapp, Patty Kurzet

CALL TO ORDER

Lloyd Foster, President of the Corporation, chaired and opened the meeting, and stated that it was a Regular Meeting held pursuant to notice duly given. A quorum was established and the meeting was called to order at 9:30 A.M.

PLEDGE OF ALLEGIANCE

Director Maxine McIntosh led the Pledge of Allegiance to the Flag.

ACKNOWLEDGEMENT OF PRESS

No one from the Laguna Woods Globe was present, and the Channel 6 Camera Crew, by way of remote cameras, were acknowledged as present.

APPROVAL OF AGENDA

The agenda was approved as written.

Without objection, the Board agreed to limit the total time for Member Comments to 30 minutes.

Ms. Janet Whitcomb of the Laguna Woods Globe entered the meeting at 9:40 A.M.

MEMBER COMMENTS

- Bob Zuzak (674-A) commented on revising the Bylaws upon the maturity of the HUD loans
- Margaret Pearlman (342-D) thanked the Board for attending the town hall meeting held by the "Let There Be Light" Group
- Collette Siegman (607-A) addressed her concern with lighting in the Community and requested that the Board analyze the lighting in United
- Eleanor Bartholomew (735-B) commented on the 2002 lighting program and requested that the program continue

- Len Peverieri (76-P) alleged that PCM is running businesses in the Community and commented on the treatment of Director Curtis by board members
- Delsie Zuzak (674-A) commented on the Saddleback Church's Easter Service in the Community and speculated on the costs involved in allowing outsiders to enter the Community to use the facilities
- Kay Margason (510-C) commented on the operations of the Community and leasing requirements
- Jerry Sheinblum (3488-C) announced the next CCA Town Hall Meeting
- Ralph Belitz (124-R) commented on landscaping, termite fumigation, and the Saddleback Church's Easter Service in the Community

RESPONSE TO MEMBER COMMENTS

- President Foster briefly responded to members' comments
- Mr. Johns responded to Mr. Peverieri's and Mrs. Zuzak's comments
- Director Wilson encouraged those residents who have landscape issues to attend the Landscape Committee meetings
- Director McNulty responded to Ms. Siegman's comment about lighting
- Director McIntosh reminded the membership that the Managing Agent carries out the policies set by the Board
- Director Dalis commented on fee increases and service levels, and encouraged the residents to attend the upcoming budget meetings
- Director Rosenhaft thanked the "Lighting Group" for bringing the lighting matter to the Board in a courteous manner, and commended Mr. Sheinblum for his hard work on the CCA
- Director Curtis thanked the "Lighting Group" for their presentation at the townhall meeting, commented on revising the Bylaws and going out for bids for a new auditor
- Director Strom commented on increasing maintenance costs

APPROVAL OF MINUTES

Without objection, the Board reviewed and approved the Minutes of the Regular Meeting of March 10, 2009.

Director Curtis made a motion to approve the Minutes of the Special Meeting of the March 27, 2009 meeting. Director Strom seconded the motion and discussion ensued.

Director Curtis amended the motion to attach the draft Financial Statements Report as audited by KPMG with its revisions to the March 27, 2009 meeting minutes. Director Strom seconded the motion and discussion ensued.

Director Rubin called for the question and Director and McNulty seconded the motion. By a vote of 7-3-0 (Directors Curtis, Vogel, McIntosh opposed) the question was called.

By a vote of 1-8-1 (Director Curtis voted in favor and Director McIntosh abstained), the amendment failed.

By a vote of 9-1-0 (Director Curtis opposed), the Minutes of the March 27, 2009 Special Meeting were approved.

OLD BUSINESS

Director Rubin provided an update on the development of the Management Oversight Criteria. By way of consensus, the Board directed staff to move forward with the Board's direction.

NEW BUSINESS

The Board considered the request of Mr. and Mrs. Donald Bowman, non-resident members of 2107-Q Ronda Granada, that the Board makes an exception to its 6-month lease restriction to allow their tenant to remain in the unit an additional 6 months.

Director Strom made a motion to deny the request. Director Wilson seconded the motion and discussion ensued.

Mutual Members Barbara Copley (410-D) and Paul Loughrey (952-Q) commented on the request and the Mutual's 6-month lease requirements.

Ms. Cris Trapp entered the meeting at 10:38 A.M.

By a vote of 7-3-0 (Directors McNulty, Vogel and Rosenhaft opposed), the motion carried.

CHAIR'S REMARKS

President Foster introduced Ms. Trapp who updated the Board and Members on Saddleback Church's use of the community's facilities stating that their application to become a Laguna Woods Village Church/Religious Organization has been approved as they have complied with all the rules and further, they have issued a retraction in the OC Register. Ms. Trapp also commented on the Jehovah's Witnesses' application to hold a special event at Clubhouse Three. Ms. Trapp commented on the procedures for distribution of publications.

Ms. Trapp left the meeting at 10:54 A.M.

President Foster commented on residents' use of staff time to make photocopies; commented on the El Toro Water District Water Conservation Ordinance and encouraged residents to use common sense when using water and recyclables; announced the City's pilot program on street lighting; thanked Director Strom on her research on electricity usage; and commented on electricity increases.

GENERAL MANAGER'S REPORT

Mr. Milt Johns commented on the upcoming water usage restrictions set by the El Toro Water District and its impact on the Community; announced that the Corporate Members will hold a Special Closed Session meeting on April 20, 2009 to consider the El Toro Water District's offer to purchase a portion of GRF property; and updated the membership on GRF's plan to renovate the Golf Building.

Ms. Janet Price entered the meeting at 11:07 A.M.

CONSENT CALENDAR

Without objection, the Consent Calendar was approved, and the following actions were taken:

Architectural, Maintenance and Planning Committee

RESOLUTION 01-09-74

RESOLVED, April 14, 2009, that the request of Mr. Charles Parson of 59-E Calle Cadiz to retain a reduced-size Living Room window in his manor is hereby denied; and

RESOLVED FURTHER, that the Board requires that the window be restored to the original size within 45 days of the Board's decision.

RESOLUTION 01-09-75

RESOLVED, April 14, 2009, that the request of Ms. Betty Jetton of 92-U Calle Aragon to relocate her central heating and air conditioning condensing unit to the area adjacent to the exterior block wall of the patio for the downstairs Manor 92-H is hereby denied; and

RESOLVED FURTHER, that the Board hereby authorizes a variance for the retention of the heating and air conditioning condensing unit at its current location.

RESOLUTION 01-09-76

RESOLVED, April 14, 2009, that the request from the Owner-Occupants of Building 410 for repainting the Building is hereby approved; and

RESOLVED FURTHER, that the repainting shall be done at the expense of the Mutual members at Building 410; and

RESOLVED FURTHER, that the color palette selected for the repainting of Building 410 must be selected from the color palettes approved by the United Laguna Hills Mutual Board of Directors.

RESOLUTION 01-09-77

WHEREAS, by way of Resolution 01-07-133, the Board of Directors adopted a policy which allows member occupants of each building, following specific

guidelines, to request the use of different colors for the building they occupy from the approved color palettes; and

WHEREAS, the Owner Occupants of Building 433 unanimously submitted a request for a change in the pre-selected exterior paint colors, from Pearl White/Sandy Beige to Sandy Beige/Shadow White;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the request of the Owner Occupants of Building 433 for a change in the pre-selected exterior paint colors, from Pearl White/Sandy Beige to Sandy Beige/Shadow White is hereby approved; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of this Corporation to carry out the purposes of this Resolution.

RESOLUTION 01-09-78

WHEREAS, by way of Resolution 01-07-133, the Board of Directors adopted a policy which allows member occupants of each building, following specific guidelines, to request the use of different colors for the building they occupy from the approved color palettes; and

WHEREAS, the Owner Occupants of Building 437 submitted a request for a change in the pre-selected exterior paint colors after the deadline for submittal;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the request of the Owner Occupants of Building 437 for a change in the pre-selected exterior paint colors is hereby denied; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of this Corporation to carry out the purposes of this Resolution.

RESOLUTION 01-09-79

RESOLVED, April 14, 2009, that the request of Mrs. Debbie Hempen of 470-A Calle Cadiz to extend the front patio and install flagstone on the front walkway of her manor is hereby approved; and

RESOLVED FURTHER, that all future costs and maintenance associated with the subject alteration are the responsibility of the Mutual Member(s) at 470-A; and

RESOLVED FURTHER, that all landscape, irrigation, and drainage modifications associated with the alteration are to be completed by the Landscape Division at the expense of the Mutual Members(s) at 470-A; and

RESOLVED FURTHER, that a required Mutual permit must be obtained through the Permits and Inspections Office located in Laguna Woods Village Community Center; and

RESOLVED FURTHER, that the new patio slab must be installed as per United Mutual Standard Section 22- Patio Slab Extensions.

RESOLUTION 01-09-80

RESOLVED, April 14, 2009, that the request of Mr. and Mrs. James Reid of 501-G Avenida Sevilla to retain the grape ivy vines on the patio walls at their manor is hereby denied.

RESOLUTION 01-09-81

RESOLVED, April 14, 2009, that the appeal request of Ms. Phyllis Diamond of 580-Q Avenida Majorca to install a handrail on the walkway at her manor is hereby approved; and

RESOLVED FURTHER, that all present and future costs for installation, repair, and maintenance associated with the subject handrail are the responsibility of the Mutual Member(s) at 580-Q; and

RESOLVED FURTHER, that the handrail will be installed by the Mutual at Ms. Diamond's expense.

RESOLUTION 01-09-82

RESOLVED, April 14, 2009, that the request of Ms. Renate Zajackowski of 792-A Via Los Altos to relocate the kitchen sink and install a washer/dryer in the patio storage closet is hereby approved; and

RESOLVED FURTHER, that all future costs and maintenance associated with the installation are the responsibility of the Mutual member at 792-A; and

RESOLVED FURTHER, that the Mutual Member must submit for review, plans detailing all structural, plumbing and electrical changes. The plans must verify that the manor's building systems integrity would be maintained upon completion of the proposed work; and

RESOLVED FURTHER, that all required Mutual and City of Laguna Woods permits must be obtained and the appropriate City of Laguna Woods permit numbers must be submitted to the Mutual through the Permits and Inspections Office located in the Laguna Woods Village Community Center.

RESOLUTION 01-09-83

RESOLVED, April 14, 2009, that the request of Mr. and Mrs. Steve Hess of 796-B Via Los Altos to install a satellite dish on the roof of their manor is hereby approved; and

RESOLVED FURTHER, that all costs for installation, repair, and maintenance associated with the subject alteration are the responsibility of the Mutual Member(s) at 796-D; and

RESOLVED FURTHER, that the required Mutual permit that was obtained through the Permits and Inspections Office located in the Laguna Woods Village Community Center must be revised to reflect the installation of the satellite dish on the roof; and

RESOLVED FURTHER, that the satellite dish cabling must be painted to match the wall and fascia color to which it is attached.

RESOLUTION 01-09-84

RESOLVED, April 14, 2009, that the appeal request of Ms. Barbara Gildin of 839-D Ronda Sevilla for the Mutual to install an additional walkway light along the walkway between Buildings 839 and 843 at the Mutual's expense is hereby denied.

RESOLUTION 01-09-85

RESOLVED, April 14, 2009, that the request of Ms. Norma Godfry of 939-A Avenida Majorca to extend the front patio and install a block wall and walkway at her manor is hereby approved; and

RESOLVED FURTHER, that all costs for installation, repair, and maintenance associated with the subject alterations are the responsibility of the Mutual Member(s) at 939-A; and

RESOLVED FURTHER, that a required Mutual permit must be obtained through the Permits and Inspections Office located in the Laguna Woods Village Community Center; and

RESOLVED FURTHER, that the patio extension, block wall, and walkway are constructed adhering to United Mutual Standards Section 8 for *Block Walls* and 22 for *Patio Slab Extensions*; and

RESOLVED FURTHER, that all landscape, irrigation, and drainage modifications associated with the alteration are to be completed by the Landscape Division at the expense of the Mutual Members(s) at 939-A.

RESOLUTION 01-09-86

WHEREAS, Ms. Thelma Kihano of 2062-D Via Mariposa East disputes the charge for the pipe remediation of her manor's alteration plumbing lines; and

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors of this Corporation hereby upholds its alteration plumbing policy and affirms Ms. Kihano's responsibility for the \$849 charge to remediate the alteration plumbing at her manor; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Landscape Committee Recommendation:

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|--------|---|
| 41-Q | Approval of request for tree removal at the Mutual's expense |
| 113-A | Approval of request for two (2) tree removals by Building 115 at the Mutual's expense |
| 462-B | Approval of request for tree removal at the Mutual's expense |
| 611-N | Approval of request for three (3) tree removals at the Mutual's expense |
| 764-C | Approval of request for tree removal at the Mutual's expense |
| 881-D | Approval of request for four (4) tree removals at the Mutual's expense |
| 2080-B | Approval of request for tree removal at the Mutual's expense |

Finance Committee Recommendations:

RESOLUTION 01-09-87

WHEREAS, Member ID 947-361-38 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-361-38; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-88

WHEREAS, Member ID 947-377-30 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-377-30; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-89

WHEREAS, Member ID 947-378-62 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-378-62; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-90

WHEREAS, Member ID 947-387-33 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-387-33; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-91

WHEREAS, Member ID 947-408-86 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-408-86; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-92

WHEREAS, Member ID 947-419-46 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-419-46; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-93

WHEREAS, Member ID 947-422-79 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-422-79; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-94

WHEREAS, Member ID 947-425-13 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-425-13; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-95

WHEREAS, Member ID 947-425-40 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-425-40; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-09-96

WHEREAS, Member ID 947-451-59 is currently delinquent to United Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 947-451-59; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Items Postponed from Previous Meeting

No items came before the Board.

COMMITTEE REPORTS and SERVICES

FINANCE REPORT

Director Paul Vogel gave the Treasurer's and the Finance Committee Reports.

The Secretary of the Corporation, Director Linda Wilson, read the following resolution approving the revised Interim Dual Ownership Agreement:

RESOLUTION 01-09-

WHEREAS, the Interim Dual Ownership Agreement ("Agreement") permits a member to purchase a second membership, and own the old and new

membership concurrently for up to six months, to facilitate the Member's move from one manor to another; and

WHEREAS, the Board of Directors of this Corporation recognizes the need to reduce the possible abuse of the Interim Dual Ownership Agreement by persons who purchase United Membership's solely for resale and profit;

NOW THEREFORE BE IT RESOLVED, June 9, 2009, the Board of Directors of the Corporation hereby approves continuing the use of the Interim Dual Ownership Agreement, contingent upon receipt of a valid listing agreement and verification that the listing appears on the Multiple Listing Service (MLS); and

RESOLVED FURTHER, the number of Board approved Agreements will be limited to one (1) Agreement per owner/member in any two-year period; and

RESOLVED FURTHER, that an independent appraisal will be required at the owner's expense for the Board to consider renewing an Agreement; and

RESOLVED FURTHER, that the revised Interim Dual Ownership Agreement shall be submitted to Counsel for review before implementation; and

RESOLVED FURTHER, that Resolution 01-03-147 adopted November 10, 2003 is hereby superseded and cancelled; and

RESOLVED FUTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Director Wilson made a motion to approve the resolution. Director Vogel seconded the motion.

Director Wilson moved to postpone the resolution to the Old Business portion of the May Meeting to satisfy the required statutory thirty-day notice requirement. Director Vogel seconded the motion and the motion carried unanimously.

Ms. Price left the meeting at 11:17 A.M.

Director Marv Rosenhaft reported from the Architectural, Maintenance and Planning Committee.

Director Vogel made a motion to waive the reading of the proposed resolution approving the Mutual's Open Board Meeting Rules. Director Wilson seconded the motion. By a vote of 10-0-0, the motion carried.

Director Wilson made a motion to adopt the resolution. Director Rubin seconded the motion and discussion ensued.

By a vote of 10-0-0, the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-09-97

WHEREAS, each Member of United Laguna Hills Mutual has an ongoing interest and right under California law to participate in the governance of their community, and

WHEREAS, the Board of Directors of the United Laguna Hills Mutual has an equal interest and duty under law to ensure that the management of the community's affairs is carried out professionally and in adherence with the provisions of the Davis-Sterling Act, and

WHEREAS, the Board has a desire to protect its Directors, Members and staff of the managing agent from personal attacks in a public forum, and

WHEREAS, neither the objective of maximum Member and Resident Member participation nor the objective of efficient governance and management is possible without the guarantee of regular and timely meetings conducted in an orderly fashion, and

WHEREAS, the Board of Directors wishes to promote such order and regulate meeting time in an even and consistent fashion, and

NOW THEREFORE BE IT RESOLVED, April 14, 2009, that the Board Meeting Rules is to take effect immediately upon adoption of the following rules:

**UNITED LAGUNA HILLS MUTUAL
OPEN BOARD MEETING RULES**

In order to provide for an orderly and professional meeting, this Board of Directors adopted the following meeting rules.

1. **RIGHT OF UNITED MEMBERS TO ATTEND AND TO SPEAK**

Pursuant to California Civil Code Section 1363.05(b) and 1363.05(i), any member of United Laguna Hills Mutual (an owner of a share of stock in the corporation) may attend a meeting of the Board of Directors and may speak to the Board, subject to the reasonable limitations contained herein, except when the Board adjourns to Executive Session.

2. **NO RIGHT OF NON-MEMBERS TO ATTEND OR TO SPEAK**

Members of other Laguna Woods Village Mutuals and non-Member residents do not have any legal right to attend Board meetings or to speak to the Board. However, such persons are welcome to attend so long as they maintain proper decorum, do not interfere with the business of the Board, and do not displace a United Member from a seat at the meeting. Upon request, the President or the Board may grant permission to non-Members to speak to the Board after all United Members who wish to do so have spoken.

ALL MEMBERS OF THE PRESS MUST DECLARE THEIR PRESENCE TO THE CHAIR

3. **TIME LIMITS**

There is a maximum time of three (3) minutes per Member during Member and Resident Comments and two (2) minutes per Member during other agenda items when a motion is pending. A Member may address the Board only once during each agenda item on which Members may speak. Any unused time is forfeited by the Member, may not be used to allow a second opportunity to speak on an item, and may not be transferred to others. The Board reserves the right to limit the total amount of time allotted and/or the individual time allotted for Members' comments on any agenda item. When a total time limit is set, that time limit will not be extended if a recess must be taken because of disorder of the Members. Time spent in recess to allow Members to return to order will be taken away from the total time allocated to Members to speak.

4. **AGENDA ITEMS ON WHICH MEMBERS MAY SPEAK**

Members and Resident Comments Agenda Item

Member and Resident Comments will be scheduled early in the agenda. At this time, Members may address the Board regarding any item not on the agenda but within the jurisdiction of the Board of Directors of United Laguna Hills Mutual, subject to the limitations in Item 6 below. Members should begin by stating their name and manor number slowly and clearly after being recognized by the Chair.

Other Agenda Items

Following the Members and Resident Comments, Members may only address the Board when a motion is pending. Discussion of each item will begin with a statement from the Chair and then will be opened for discussion by the Board and staff. If a motion is pending following initial discussion by the Board, the Chair will open the floor for statements by the Members, who shall restrict their comments to the motion under consideration. Following comments from Members, the Chair will close the floor for statements from Members and reopen the motion for final discussion and action by the Board.

5. **TELEVISION AUDIENCE COMMENTS**

Comments can be directed to the Board of Directors by faxing the administration office at (949) 268-2480 or by calling (949) 597-4262 during the televised meeting.

6. **RULES OF DECORUM**

- A. Speakers must conduct themselves in a civil and respectful manner at all times.
- B. Members must be recognized by the Chair before speaking.
- C. All Members' comments shall be addressed to the Board through the Chair.
- D. Members must confine their remarks to the issue they are presenting to the Board during Member and Resident Comments or to the merits of the motion or resolution under consideration by the Board at other times during the meeting.
- E. Members are reminded that the right to speak to the Board does not include a right to engage the Board in debate. Although in their comments Members may raise questions for the Board's consideration, they may not interrogate nor cross-examine Board members or staff.
- F. Announcements shall be restricted to items of interest to the Board, and announcements of events from which Directors or other Members are excluded will be ruled out of order.
- G. Members shall refrain from discussing personalities or making personal attacks.
- H. Speakers must refrain from the use of individual names of Directors or staff. It is appropriate to refer to staff by title and/or department.
- I. Speakers shall not use profanity or obscene language.
- J. The audience shall not engage in disruptive behavior, such as yelling, booing, foot stomping or making remarks from the assembly floor.
- K. The audience shall refrain from private conversations during meetings.
- L. Members should come and go as necessary from the meeting room in the least disruptive manner possible.
- M. No placards, banners, or signs shall be permitted in the Board or meeting room, except those previously approved by the Board.
- N. Directors shall observe the three (3) minute time limitation when responding to Member and Resident Member Comments and during the Directors Forum.
- O. Directors shall follow the Rules of Decorum.

- P. Political announcements or statements will be ruled out of order, except when previously approved by the Board.

7. **ENFORCEMENT**

It is the intent of the Board to maintain order and enforce Rules of Decorum for its meetings. Disregard of these rules will result in:

- A. The Chair or designee shall declare the Member out of order
- B. Should the Member fail to come to order, the Chair will request that the Member leave the meeting
- C. The Chair will be the sole arbiter of when the Member statements or actions are out of order.

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of this Corporation to carry out the purposes of this Resolution.

Director Rosenhaft made a motion directing staff to continue repairing copper piping and providing analysis and reporting as leaks occur, with semi-annual review of other remediation options. Director Wilson seconded the motion and discussion ensued.

Director Curtis amended the motion to revoke money currently allocated in the Reserve Fund for the Epoxy Program to ensure that no further expenditures are made from this allocation. Director Strom seconded the motion and discussion ensued.

Mr. Johns reminded the Board that monies currently allocated in reserve funds for one purpose cannot be used for another purpose and that expenditures made against such allocations require board approval.

By a vote of 1-9-0 (Director Curtis voted in favor), the amendment failed.

Director Strom amended the motion to add the following sentence: "with semi-annual review of other remediation options." Director McNulty seconded the motion and discussion ensued.

By a vote of 8-2-0 (Directors Curtis and Rubin opposed), the amendment carried.

By a vote of 10-0-0, the main motion as amended carried.

The Board discussed directing staff to analyze cul-de-sac lighting. Without objection, the Board agreed to refer the issue to the Architectural, Maintenance and Planning Committee.

Director Linda Wilson reported from the Landscape Committee.

Director Marty Rubin reported from the Resident Relations Information Services.

Director Maxine McIntosh reported from the Traffic Committee.

GRF HIGHLIGHTS

Director Miller reported from the Government and Public Relations Committee.

Director Miller made a motion that the United Laguna Hills Mutual Board of Directors endorses the Laguna Woods Village Real Estate Education Seminar, hosted by GRF, to include mutual housing information pertaining specifically to United Mutual, as well as marketing tools and materials to help market cooperative properties in United as part of the Real Estate Education Seminar for local realtors. Director Wilson seconded the motion and discussion ensued.

Director McIntosh amended the motion that the Board provides input on the curriculum for the seminar. Director Curtis seconded the motion and discussion ensued.

By a vote of 8-2-0 (Directors Rubin and McNulty opposed), the amendment carried.

By a vote of 9-1-0 (Director Strom opposed), the main motion carried as amended.

President Foster reminded the Board about the 3 minute time limitation for each Director during Directors' Forum.

Due to time constraints, the Directors waived the reporting from the remainder GRF Committees to which they are assigned.

DIRECTORS' FORUM

- Director McNulty encouraged the residents to come forth with any proof of malfeasance committed by the managing agent and/or the board
- Director Rubin expressed his sentiments with living in the Community
- Director Wilson commented on water restrictions
- Director Strom hoped that it would rain
- Director Rosenhaft thanked the remaining audience members for attending and invited the residents to attend the committee meetings to get involved in their community
- Director Vogel commented on the budget process
- Director McIntosh commented on the "Trip Notes" section of the Laguna Woods Globe
- Director Dalis announced the next Kiwanis Pancake Breakfast
- Director Curtis commented on allowing solicitors to enter the Community, and commented on his request for Incentive Plan documents, and on the Landscape Operational review

MEETING RECESS

The Regular Open Session Meeting recessed for lunch at 12:24 P.M. and reconvened back into the Regular Executive Session at 1:09 P.M.

Summary of Previous Closed Session Meetings per Civil Code Section §1363.05

The Traffic Committee of the Board met in Executive Session on March 18, 2009, to discuss member disciplinary issues.

ADJOURNMENT

With no further business before the Board of Directors, the meeting was adjourned at 4:35 P.M.

Linda Wilson, Secretary