

MINUTES OF THE SPECIAL MEETING OF THE
BOARD OF DIRECTORS OF UNITED LAGUNA HILLS MUTUAL
A CALIFORNIA NON-PROFIT MUTUAL BENEFIT CORPORATION

September 30, 2008

A Special Meeting of the United Laguna Hills Mutual Board of Directors, a California non-profit mutual benefit corporations, was held on Tuesday September 30, at 9:30 A.M., at 24351 El Toro Road, Laguna Woods, California.

Directors Present: Bevan Strom, Linda Wilson, Marty Rubin, Mary Stone, Lloyd Foster, Burns Nugent, Paul Vogel, Marv Rosenhaft, John Dalis, Maxine McIntosh

Directors Absent: Jim McNulty

Others Present: Milt Johns, Patty Kurzet, Cris Trapp

CALL TO ORDER

Bevan Strom, First Vice President of the Corporation, chaired and opened the meeting, and stated that it was a Regular Meeting held pursuant to notice duly given. A quorum was established and the meeting was called to order at 9:30 A.M.

A moment of silence was held to honor those giving their lives to serve the Country at home and abroad, and that the leadership in the Nation's capitol has the wisdom and integrity to formulate a plan that keeps the Country strong.

PLEDGE OF ALLEGIANCE

Director Mary Stone led the Pledge of Allegiance to the Flag.

ACKNOWLEDGEMENT OF PRESS

Cheryl Walker from the Laguna Woods Globe was present, and the Channel 6 Camera Crew, by way of remote cameras, were acknowledged as present.

APPROVAL OF AGENDA

The agenda was approved as amended by revising item under 6(a) to read: "5-A Approval of request to retain painted concrete patio."

MEMBER COMMENTS

- Mike Curtis (342-A) commented on an action filed against a resident.

RESPONSE TO MEMBER COMMENTS

- Chair Strom responded to Mr. Curtis' comments.

CONSENT CALENDAR

Without objection the Consent Calendar was approved as amended by removing the following items under 6(a): *8-Q Denial of request to retain balcony lattice; 20-S Denial of*

request to retain balcony lattice; 443-E Denial of appeal request to retain white vinyl fence; and 608-A Denial of request to retain white vinyl fence referring them to the December Board Meeting; and the following actions were taken:

Architectural Standards and Variances Committee:

RESOLUTION 01-08-168

RESOLVED, September 30, 2008 that the request of Mr. and Mrs. Howard Goldsmith of 1-A Via Castilla to retain trellises installed on the patio of their manor is hereby denied.

RESOLUTION 01-08-169

RESOLVED, September 30, 2008 that the request of Mr. Peter Vitale of 5-A Via Castilla to retain the non-standard painted patio floor is hereby approved.

RESOLUTION 01-08-170

RESOLVED, September 30, 2008 that the request of Mr. Peter Thorkelson of 37-D Calle Aragon to install paving stones on the entry walkway leading up to his manor is hereby denied.

RESOLUTION 01-08-171

RESOLVED, September 30, 2008 that the request of Mr. Peter Utas of 182-C Avenida Majorca to install a patio addition is hereby denied.

RESOLUTION 01-08-172

RESOLVED, September 30, 2008 that the request of Mr. Lee Raffay of 308-E Avenida Castilla to create an opening in the patio wall and insert newels at his manor is hereby denied.

RESOLUTION 01-08-173

RESOLVED, September 30, 2008 that the request of Mr. Tony Leonti of 340-B Avenida Sevilla to retain window and door modifications at his manor is hereby approved; and

RESOLVED FURTHER, that all future costs and maintenance associated with the subject alteration are the responsibility of the Mutual member at 340-B; and

RESOLVED FURTHER, that all required Mutual and City of Laguna Woods permits must be obtained and the appropriate City of Laguna Woods permit numbers must be submitted to the Mutual through the Permits and Inspections Office located in the Laguna Woods Village Community Center.

RESOLUTION 01-08-174

RESOLVED, September 30, 2008 that the request of Mr. and Mrs. Louis Piso of 357-C Avenida Castilla to retain the paint color on the front patio walls is hereby denied.

RESOLUTION 01-08-175

RESOLVED, September 30, 2008 that the request of Mr. James Chou of 575-B Avenida Majorca to perform a bathroom remodel at his manor is hereby approved; and

RESOLVED FURTHER, that all future costs and maintenance associated with the subject alteration are the responsibility of the Mutual Member(s) at 575-B; and

RESOLVED FURTHER, that all required Mutual and City of Laguna Woods permits must be obtained and the appropriate City of Laguna Woods permits numbers must be submitted to the Mutual through the Permits and Inspections Office located in the Laguna Woods Village Community Center; and

RESOLVED FURTHER, that detailed site specific plans, wet-stamped and signed by a California licensed architect or engineer detailing the required plumbing modifications necessary to ensure that the integrity of the building's plumbing system is maintained upon completion of the existing bathroom remodel, must be submitted to the Permits and Inspections office located in the Laguna Woods Village Community Center prior to issuance of a permit.

Planning and Project Development Committee:

RESOLUTION 01-08-176

WHEREAS, Ms. Elayne Griffin of 203-B Avenida Majorca requests reimbursement for lodging and caregiver costs incurred while her manor was fumigated; and

WHEREAS, at the time of the fumigation, the Mutual's contracted hotel for the 2008 Fumigation Program was unable to provide a room with wheelchair access, and Ms. Griffin found lodging elsewhere; and

WHEREAS, at times, the Mutual has reimbursed Members who require other accommodations due to health issues or pet accommodations amounts up to the contracted rate;

NOW THEREFORE BE IT RESOLVED, September 30, 2008 that the Board of Directors of this Corporation hereby reimburses Ms. Griffin an additional \$49.50 which equals the difference between the cost Ms. Griffin paid for two nights lodging at the Comfort Inn and the cost the Mutual would have paid the Laguna Hills Lodge had Ms. Griffin obtained lodging there during the fumigation of Building 203; and

RESOLVED FURTHER, that the request for reimbursement of caregiver charges is hereby denied; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-177

RESOLVED, September 30, 2008 that the request of Mrs. Gunilla Amdur of 310-C Avenida Castilla to refrain from painting the patio side of the patio walls at her manor when the Mutual paints Building 310 this year is hereby denied.

RESOLUTION 01-08-178

RESOLVED, September 30, 2008 that the request of Ms. Frances Clooten of 316-A Avenida Castilla for the Mutual to not paint over the mural on the patio wall at her manor when the Mutual paints Building 316 this year is hereby approved; and

RESOLVED FURTHER, that at the expense of the Member at Manor 316-A, the Mutual shall apply over the mural a clear coat material that is compatible with the paint products to be applied to the Building and which will provide protection to the structural integrity of the patio wall equal to or greater than what would be provided by the paint products that will be applied to the building.

RESOLUTION 01-08-179

WHEREAS, by way of Resolution 01-04-112, the Board of Directors adopted a policy whereby the Mutual will remove and replace all roof alterations during replacement of the main building roof, and the costs for replacement of the alteration roof shall be charged to the resident; and

WHEREAS, Mr. David Chambers of 724-A Avenida Majorca disputes charges for the re-roofing of an alteration patio cover at this manor;

NOW THEREFORE BE IT RESOLVED, September 30, 2008 that the Board of Directors of this Corporation hereby upholds its alteration roofing policy and affirms Mr. Chambers' responsibility for the \$482.22 charge to re-roof the alteration patio cover at his manor; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Items Postponed from Previous Meeting:

RESOLUTION 01-08-180

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that discarded Christmas trees that are left out safely in common areas are picked up by the landscape crews and then processed for green waste at no charge to the member. Members are requested to call Property Services for such collection; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-181

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that upon resident request, personal landscape clippings are picked up by the landscape crews at

no charge. (This does not pertain to landscape clippings generated by personal outside gardening services that are banned from using the community's trash receptacles and are required to haul away their own clippings.); and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-182

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that holiday greenery can be provided at no charge from landscape cuttings (holly, pine branches, palm fronds, etc.) for residents and neighboring churches and temples (during the month of December and for Palm Sunday), available for pick up at the Maintenance Center; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-183

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that, in conjunction with the Fumigation Program, the landscape crews can assist in removing, temporarily relocating, and returning personal potted plants from within residences at no charge to the member; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-184

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that upon resident request, sprinkler systems are temporarily shut off in order to accommodate outdoor parties and/or gatherings at no charge. Custom irrigation scheduling to accommodate personal plantings, timing preferences, etc. is not provided; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-185

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that the Pest Control Crew exterminates honeybees that have colonized on residents' personal property outside the manor, such as outdoor cabinets and furniture, etc. This work is performed solely as a safety measure at no charge to the member; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-186

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that a 90-day guarantee is given on all ornamental plants installed as a chargeable service; and

RESOLVED FURTHER, that should the plant(s) fail for whatever reason, the plant(s) is replaced at no charge effective 30 days from the installation date; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-187

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors of this Corporation hereby approves a policy that upon resident request, the Pest Control Crew shall provide outside pesticide applications for nuisance pests (that are not considered to be turf and ornamental landscape pests) such as; crickets and oriental cockroaches that can be controlled with the same product and/or method that is used to control ants (done at no charge to the member); and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

RESOLUTION 01-08-188

WHEREAS, in situations where emergency entry is required into unattended manors, United Mutual enters only with Security accompaniment; and

WHEREAS, entry without a member's consent will occur only in the event of emergencies to minimize loss or damage to Mutual property or address conditions that may cause injury to members or guests; and

September 30, 2008

WHEREAS, entry by supervisory staff, inspection staff, and/or Mutual authorized contractors, may be required to conduct the Mutual's business.

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the Board of Directors hereby authorizes that the Mutual's representatives will enter into unattended manors only under the following circumstances:

1. In the event of emergency (with Security accompaniment);
2. When the supervisory staff, inspection staff, and/or Mutual authorized contractors are conducting the business of the Mutual; and

RESOLVED FURTHER, that when an unattended manor is entered, a notice indicating the person who entered, the date and time entry was made, and the purpose for entry will be provided to the member.

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

NEW BUSINESS

The Secretary of the Corporation, Director Linda Wilson, read the following proposed resolution approving the date for the November Regular Board Meeting:

RESOLUTION 01-08

WHEREAS, the November, 2008 regular meeting of the Board of Directors of this Corporation scheduled for Tuesday November 11, 2008 falls on a holiday;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the November regular meeting of the Board of Directors of this Corporation shall be held on Friday November 14, 2008, at 9:30 A.M. Thereafter, regular meetings of the Board of Directors shall continue to be held on the second Tuesday of each month at 9:30 A.M. All such meetings shall be held at 24351 El Toro Road, Laguna Woods, California; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

Director Wilson moved to approve the resolution. Director Lloyd Foster seconded the motion and discussion ensued on finding an alternate date.

Without objection, the motion was tabled to later in the meeting.

The Secretary of the Corporation read a proposed resolution on approving the transfer of \$450,000 from Surplus to the Replacement Fund. Director Wilson moved to approve the resolution and the motion was seconded.

By a vote of 9-0-0, the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-08-189

WHEREAS, according to the Davis-Stirling Act, a Common Interest Development shall not retain significant operating surplus (funds that are not needed to defray current operating costs); and

WHEREAS, for the year ended December 31, 2007, United Laguna Hills Mutual had an operating surplus of approximately \$518,270. During the preparation of the 2009 Business Plan, staff proposed a transfer of surplus to the reserves;

NOW THEREFORE BE IT RESOLVED, September 30, 2008 that the Board of Directors of this Corporation hereby authorizes the transfer of surplus of \$450,000 from the Operating Surplus to the Replacement Fund; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

The Secretary of the Corporation read the following proposed resolution on conducting interior inspections of manors vacant for over six months:

RESOLUTION 01-08-

WHEREAS, United Mutual currently does not conduct regular, periodic inspections of manor interiors to assist with determining the condition of the manor and taking remedial action to reduce loss or damage to Mutual property; and

WHEREAS, there has been an increased concern with the condition of manors which have been vacant for six or more months; and

WHEREAS, based on corporate counsel's advice, and the Mutual's governing documents, the Mutual has the right to inspect manors at a reasonable hour in the event of an emergency, at any time; and the right to enter manors at a reasonable hour in non-emergency situations for the purposes of inspections to determine whether maintenance or repairs may be necessary, as well as performing such maintenance and/or making repairs;

NOW THEREFORE BE IT RESOLVED, November 14, 2008, that the Board of Directors hereby authorizes non-emergency inspections of manor interiors that have been identified as being unoccupied for six months or more; and

RESOLVED FURTHER, that such inspections shall be conducted annually with an estimated cost of \$11,000 to be charged as an unbudgeted operating expenditure in 2009, and will be included in the Mutual's annual operating budget going forward; and

RESOLVED FURTHER, that the Mutual shall provide a minimum of 15 days' notice of inspection to the member of record of each vacant manor; and

RESOLVED FURTHER, that the Mutual shall conduct the non-emergency inspections with Security personnel in attendance unless access is specifically denied by the member of record; and

RESOLVED FURTHER, that if the member of record does not respond after two contact attempts by the Mutual or specifically denies entry, the matter will be referred to the Board for member disciplinary action; and

RESOLVED FURTHER, that in the event that inspectors encounter illegal or unauthorized occupants in certain manors that Mutual records indicate are vacant, the matter shall be referred to the Board for member disciplinary action; and

RESOLVED FURTHER, that non-emergency inspections shall be conducted with Security personnel in attendance to document and ensure there is no adverse impact upon the manor interior by the Mutual's inspection; and

RESOLVED FURTHER, that the inspector shall identify and note conditions within the manors and facilitate remediation of adverse functional conditions identified; and

RESOLVED FURTHER, that necessary emergency repairs that are the responsibility of the member will be carried out and charged to the member of record; and

RESOLVED FURTHER, that necessary repairs that are the responsibility of the Mutual will be carried out at Mutual cost; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Director Wilson moved to approve the resolution. Director Foster seconded the motion.

Mutual Member Mike Curtis (342-A) commented on the motion.

Director Maxine McIntosh made a motion to postpone the motion to the Old Business portion of the November Board Meeting to satisfy the required statutory thirty-day notice requirement. Director Wilson seconded the motion, and the motion carried unanimously.

The Secretary of the Corporation read a proposed resolution authorizing a supplemental appropriation of \$120,000 to investigate building foundation conditions. Director Wilson moved to approve the resolution. Director Marv Rosenhaft seconded the motion and discussion ensued.

Mutual Member Mike Curtis (342-A) commented on the motion.

By a vote of 9-0-0, the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-08-190

WHEREAS, twenty-three (23) buildings in United have been identified as having apparent damage to the foundation and require further evaluation by a licensed structural engineer; and

WHEREAS, of the 23 buildings requiring further inspection, 7 buildings exhibit the most need for major repair;

NOW THEREFORE BE IT RESOLVED, September 30, 2008 that the Board of Directors of this Corporation hereby authorizes a supplemental appropriation in the amount of \$120,000, to be funded from the General Operating Fund to investigate foundation conditions, develop repair plans for the foundations of 23 Buildings, and begin construction on the seven buildings requiring major repair; and

RESOLVED FURTHER, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Director McIntosh made a motion to form a joint Ad Hoc GRF Bylaw Committee for the purpose of reviewing changes to the creation of the GRF Nominating Committee. Director Stone seconded the motion and discussion ensued.

Mutual Member Mike Curtis (342-A) commented on the motion.

By a vote of 8-0-1 (Director Stone abstained), the motion carried, and without objection, the Board appointed Directors Strom and McIntosh to the committee.

OLD BUSINESS

The Secretary of the Corporation read a proposed resolution to increase the annual fee for common area electricity usage for battery powered vehicles.

Chair Strom reminded the Board that the following resolution was postponed from the August meeting to the September meeting to satisfy the required statutory thirty-day notice requirement, and that the motion is currently on the floor:

Director Dalis moved to amend the motion to increase the fee from \$72 to \$90. Director Nugent seconded the motion and discussion ensued.

Mutual Members Art Welch (119-F), Mike Curtis (342-A), and Dottie Fredericks (776-Q) commented on the motion.

By a vote of 1-8-0 (Director Dalis voted in favor) the motion failed.

By a vote of 8-1-0 (Director Dalis opposed), the main motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-08-191

WHEREAS, as a convenience to the residents, United Mutual allows rechargeable battery powered vehicles to be recharged in Mutual-owned carports as well as other common areas; and

WHEREAS, to recover the electricity expense incurred, residents recharging rechargeable battery powered vehicles pay an annual fee designed to reimburse the Mutual for the cost of the used electricity;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that due to escalating electricity rates, the Board of Directors of this Corporation hereby authorizes and directs its Managing Agent to increase the annual fee for common area electricity usage at the Mutual owned charging stations from \$72 to \$120 per year as part of the United Laguna Hills Mutual Fees; and

RESOLVED FURTHER, that the increase shall be effective January 1, 2009; and

RESOLVED FURTHER, that Resolution U-02-122, adopted October 4, 2002 is hereby superseded and cancelled.

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

The Secretary of the Corporation read the following resolution on approving an appeals policy:

RESOLUTION 01-08

WHEREAS, United Mutual's governing documents require a Member to seek approval from the Board of Directors on many matters of Corporate business by way of the committee structure for review of a question that will ultimately be determined by the Board; and

WHEREAS, such committees forward recommendations regarding Members' requests to the United Board for consideration, and if the proposed request is disapproved, then such decision is subject to appeal to the United Board by the Mutual Member;

NOW THEREFORE BE IT RESOLVED; November 14, 2008 the Board of Directors of this Corporation hereby establishes the following appeals policy for alterations and surrounding area improvement requests for this Corporation:

1. **Within 30 days of written notification of the Board's decision** ~~Within 30 days of the Board's decision~~, a requesting Member may appeal the Board's decision by requesting another review by the appropriate United committee; and
2. Upon receipt and review of the recommendation from the committee, the Board of Directors will make a final decision; and
3. No further appeals will be granted for a twelve (12) month period from the date of the Board's final decision on the appeal. This twelve-month period shall apply to both the original requesting Mutual Member and the subsequent members(s) on the same issue, if any.

RESOLVED FURTHER, that the purpose of this resolution is to codify existing unwritten policy; and

RESOLVED FURTHER, that Resolution 01-03-109 adopted July 8, 2003 is hereby superseded and cancelled; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

Director Wilson moved to approve the resolution. Director Marty Rubin seconded the motion and discussion ensued.

Mutual Member Mike Curtis (342-A) commented on the motion.

Director Rosenhaft amended the motion to strike out the words "Within 30 days of the Board's decision" and add the words "Within 30 days of written notification of the Board's decision" in paragraph number 1. Director Wilson seconded the motion and discussion ensued. By a vote of 9-0-0, the amendment carried.

Director Wilson made a motion to postpone the motion as amended to the Old Business portion of the November Board Meeting to satisfy the required statutory thirty-day notice requirement. The motion was seconded and carried without objection.

The Secretary of the Corporation read the following resolution approving a seasonal yard ornament policy:

RESOLUTION 01-08

WHEREAS, by way of Resolution 01-05-63, the Board of Directors adopted a policy on the placement of privately-owned objects; and

WHEREAS, the Board of Directors recognizes that many policies and services have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Landscape Committee has recommended that the Board of Directors documents specific policies; and

NOW THEREFORE BE IT RESOLVED, November 14, 2008, that the Board of Directors of this Corporation hereby approves a policy that during the holidays, lawns and shrubs are selectively maintained in order to accommodate seasonal yard ornaments placed on the lawns and within planting beds (done at no charge to the member); and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

Director Wilson moved to approve the resolution. Director Paul Vogel seconded the motion and discussion ensued.

Director Wilson made a motion to postpone the motion to the Old Business portion of the November Board Meeting to satisfy the required statutory thirty-day notice requirement. Director Rosenhaft seconded the motion, and the motion carried without objection.

The Secretary of the Corporation read a proposed resolution approving a document request policy. Director Wilson moved to approve the resolution. Director McIntosh seconded the motion and discussion ensued.

Mutual Member Mike Curtis (342-A) commented on the motion.

Without objection, the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-08-192

WHEREAS, California Civil Code 1365.2 requires that, under a certain time limit, homeowner associations shall fulfill requests and make available to Members copies of accounting books and records of the corporation, as well as other specified documents; and

WHEREAS, by way of email, residents periodically send service requests, as well as document requests, to individual Directors instead of through normal procedures; and

WHEREAS, the Board thoroughly discussed the legal implications of the response by Directors who receive requests for Corporate business by way of email; and

WHEREAS, based on the advice of corporate counsel, and due to the size of Laguna Woods Village, the Board of Directors of United Mutual agreed upon a policy on the use of email correspondence for Corporation-related business between members of the Community and their Board of Directors; and

NOW THEREFORE BE IT RESOLVED, September 30, 2008 that the Board of Directors hereby codifies its existing policy requiring that any and all written requests for association records are made via conventional mail or in writing and delivered in person to the General Manager's office, and that any requests for corporate records will not be fulfilled by way of email requests, either by the Board of Directors or staff members; and

RESOLVED FURTHER, that any Member wishing to communicate with the Board via email, or requesting service shall be processed through the proper channels by way of Property Services; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

Without objection, the Board removed from the table the motion to approve the date for the Regular November Meeting.

By a vote of 8-1-0 (Director McIntosh opposed), the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-08-193

WHEREAS, the November, 2008 regular meeting of the Board of Directors of this Corporation scheduled for Tuesday November 11, 2008 falls on a holiday;

NOW THEREFORE BE IT RESOLVED, September 30, 2008, that the November regular meeting of the Board of Directors of this Corporation shall be held on Friday November 14, 2008, at 9:30 A.M. Thereafter, regular meetings of the Board of Directors shall continue to be held on the second Tuesday of each month at 9:30 A.M. All such meetings shall be held at 24351 El Toro Road, Laguna Woods, California; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

The Board discussed Board leadership seminars.

Director Rubin provided a brief summary of the Board's research and training with its Board Coach to develop its vision, goals and objectives.

The Secretary of the Corporation read a proposed resolution on the Board's vision, goals and objections. Director Wilson moved to approve the resolution. Director Rosenhaft seconded the motion and discussion ensued.

Mutual Members Mike Curtis (342-A) and Barbara Copley (410-D) commented on the motion.

By a vote of 5-3-2 (Directors Dalis, McIntosh and Strom opposed, Directors Nugent and Stone abstained), the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 01-08-194

WHEREAS, in order to provide the vision, goals, and objectives of the Corporation, the Board has created its Vision, Mission, and Value statements in order to maintain and improve the United Laguna Hills Mutual through the Board's effective leadership and its long term ability to meet the needs of the Community;

NOW THEREFORE BE IT RESOLVED, September 30, 2008 that the Board of Directors of this Corporation hereby adopts the following for immediate implementation:

VISION STATEMENT

Our community will become known as one where: members are well-informed, live in a variety of attractively priced, well maintained residences, and enjoy a choice of lifestyle and cultural opportunities based on a foundation of trust!

MISSION STATEMENT

We are dedicated to serving and preserving our community, in a cost-effective manner, in order to maximize members' equity.

VALUE STATEMENT

FLEXIBILITY: Willing to consider other views

INTEGRITY: Keeping promises

ETHICAL: Doing what's in the best interest of the community

QUALITY: Meeting or exceeding community needs

RESPONSIBILITY: Taking ownership for decisions and behaviors without blaming and justifying

Director Wilson made a motion to rescind the Boards' directive to staff made at its September Board Meeting to facilitate mailing on behalf of the Laguna Beach Animal Shelter made at the September Board meeting. Director Stone seconded the motion and the motion carried unanimously.

DIRECTORS' FORUM

- Director McIntosh wish everyone a good day
- Director Stone suggested that the Board allow the Members who entered the meeting late to speak
- Director Foster encouraged the residents to vote for the upcoming director election
- Director Wilson thanked the Board for passing the vision statement resolution
- Director Rubin wished everyone a Happy New Year
- Director Rosenhaft thanked the Chair for a well run meeting

- Director Nugent commented on voting outcome from previous elections and strongly encouraged the residents to vote for the upcoming director election

Without objection, the Board agreed to allow additional comments from Members.

MEMBERS COMMENTS

- Delsie Zuzak (674-A) thanked the outgoing Directors for their services.

MEETING RECESS

The Regular Open Session Meeting recessed for lunch at 11:31 A.M. and reconvened back into the Regular Executive Session at 12:54 P.M.

During its Regular Executive Session Meeting of September 9, 2008, the Board of Directors reviewed, revised, and approved the minutes of the Regular Executive Session Meeting of August 12, 2008; approved the recording of a Notice of Default for Member ID 947-455-41; and discussed other member disciplinary, and pending litigation matters.

The Traffic Committee of the Board met in Executive Session on September 17, 2008, to discuss member disciplinary issues.

ADJOURNMENT

With no further business before the Board of Directors, the meeting was adjourned at 4:03 P.M.

Linda Wilson, Secretary