



REGULAR OPEN MEETING OF THE THIRD LAGUNA HILLS MUTUAL  
**RESIDENT POLICY AND COMPLIANCE COMMITTEE**

Wednesday, March 29, 2023 at 9:30 A.M.  
Board Room/Virtual Meeting  
Laguna Woods Village Community Center  
24351 El Toro Road, Laguna Woods, CA 92637

**MEMBERS PRESENT:** Mark Laws - Chair, Cris Prince, Nathaniel “Ira” Lewis, Cush Bhada and Jules Zalon

**MEMBER ABSENT:** None

**ADVISORS PRESENT:** Stuart Hack and Theresa Keegan

**ADVISORS ABSENT:** None

**STAFF PRESENT:** Blessilda Wright and Ruby Rojas

**1. Call to Order**

Mark Laws, Chair, called the meeting to order at 9:29 a.m.

**2. Approval of Agenda**

Director Bhada made a motion to approve the agenda as presented. Director Lewis seconded the motion.

By way of unanimous consent, the motion passed.

**3. Approval of Meeting Report**

Director Zalon made a motion to approve the February 28, 2023 meeting report. Director Lewis seconded the motion.

By way of consensus, the motion passed.

**4. Remarks of the Chair**

None.

**5. Members Comments (Items Not on Agenda)**

Mr. Franklin Smith at 5369-3D provided a comment regarding the motions made for the Approval of Agenda at last month’s meeting report requesting clarification.

## **6. Response to Members Comments**

Chair Laws assured the member the language used was appropriate to the motion made last month.

## **7. Department Head Update**

None.

## **8. Items for Discussion and Consideration**

### **a. Appeal Policy**

Chair Laws, presented the revised Appeal Policy for discussion. The Committee discussed the matter and made the following changes:

- 1<sup>st</sup> bullet point change receipt to decision;
- 2<sup>nd</sup> bullet point include general manger office; and
- Review if Board decision should be appealable.

Director Prince made a motion to table the matter and continue updating the Appeal Policy and bring it back for review at next month's meeting. Director Zalon seconded the motion.

By consensus, the motion passed.

### **b. Compliance Letters**

Chair Laws, presented the Compliance Letters templates for discussion. The Committee discussed the matter and asked questions. Staff was directed to review the Collection and Lien Enforcement Policy verbiage.

The committee elected to table the matter and directed Chair Laws to seek legal opinion on CC&R's Article XXI, Attorney fees and bring both the "clean" and red-line draft versions at next month's meeting.

By a vote of 4-1-0, Director Zalon voting no, the motion passed.

### **c. Internal Dispute Resolution**

Chair Laws, presented the Internal Dispute Resolution for discussion. The Committee discussed the matter and asked questions.

By consensus the committee agreed to allow Chair Laws and Ms. Wright to draft a revised version the Internal Dispute Resolution policy and bring the results to next month's meeting.

## **9. Items for Future Agendas**

- Monetary Fee Schedule
- Room Rentals, also known as the "Bedroom Bill"
- Co-Occupancy without a Qualifying Member
- Barbecue Rules

## **10. Committee Member Comments**

None.

## **11. Date of Next Meeting**

Tuesday, April 25, 2023 at 9:30 a.m.

**12. Adjournment**

With no further business before the Committee, the meeting was adjourned at 11: 03 a.m.

*Mark W. Laws*

Mark W. Laws (Apr 8, 2023 13:46 PDT)

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Mark W. Laws, Chair  
Third Laguna Hills Mutual







# TLHM Resident Policy and Compliance Committee- Minutes 3-29-2023

Final Audit Report

2023-04-08

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