



REGULAR OPEN MEETING OF THE THIRD LAGUNA HILLS MUTUAL
RESIDENT POLICY AND COMPLIANCE COMMITTEE

Tuesday, January 24, 2023– 9:30 A.M.
Board Room/Virtual Meeting
Laguna Woods Village Community Center
24351 El Toro Road, Laguna Woods, CA 92637

MEMBERS PRESENT: Mark Laws - Chair, Cris Prince, Cush Bhada, Nathaniel “Ira” Lewis and Jules Zalon (via Zoom)

MEMBERS ABSENT: None

ADVISORS PRESENT: Stuart Hack and Theresa Keegan

ADVISORS ABSENT: None

STAFF PRESENT: Jacob Huanosto and Ruby Rojas

1. Call to Order

Mark Laws, Chair, called the meeting to order at 9:31 a.m.

2. Approval of Agenda

Director Bhada made a motion to approve the agenda as presented. Director Prince seconded the motion.

By way of consensus, the motion passed.

3. Approval of Meeting Report

Director Prince made a motion to approve the December 27, 2022 meeting report. Director Bhada seconded the motion.

By way of consensus, the motion passed.

4. Chairman's Remarks

Chairman Laws briefly stated that one of the goals of this Committee is to review policies to make them more clear, complete, and relevant.

5. Members Comments (Items Not on Agenda)

None.

6. Response to Members Comments

None.

7. Department Head Update

None.

8. Items for Discussion and Consideration

a. Compliance Process for Obvious Clutter Situations

Director Laws, Chair, shared why he asked for this agenda item and Mr. Jacob Huanosto gave an overview of the Compliance Process flow chart. Questions were asked and discussion ensued. Director Zalon suggested that many compliance issues are related to social problems. Mr. Robert Stace of 2381-3H Via Mariposa West addressed the committee regarding clutter in his building. The Committee made comments and asked questions. The Committee agreed with staff's recommendations to "receive and file".

b. Pet Policy

Director Laws, Chair, presented the Pet Policy for discussion. Mr. Robert Stace of 2381-3H Via Mariposa West made a comment regarding pet safety and dog-walking. The Committee made comments and asked questions.

Director Prince made a motion to send the Pet Policy to the Board of Directors for approval with minor changes. Director Bhada seconded the motion.

By way of consensus, the motion passed.

c. Appeal Policy

Director Laws, Chair, presented the Appeal Policy for discussion. The Committee discussed the matter and asked questions.

The committee tabled the matter to update the proposed policy based upon the discussion and directed staff to bring the matter back at the next committee meeting.

d. Resident Policy and Compliance Committee Charter

Director Laws, Chair, presented the Resident Policy and Compliance Committee Charter for discussion. The Committee made comments and asked questions.

Director Prince made a motion to refer the matter to the board of directors for approval. Director Lewis seconded the motion.

By a vote of 4-0-1, the motion passed. Director Zalon abstained, and advisors Hack and Keegan did not vote.

e. Compliance Determination Letters

Mr. Jacob Huanosto provided an overview of the Letter's template. The Committee discussed the disciplinary hearing Determination letters template and directed staff to specify if determination letters are from the Executive Hearings Committee or for the Board of Directors Executive Session. Additionally, the committee directed staff to remove the appeal policy verbiage from the determination letters sent from the Executive Committee.

f. Noise Problems in Multi-story Buildings

Mr. Jacob Huanosto, presented the Hard Surface Flooring Policy. The Committee discussed the matter and asked questions. Mr. Robert Stace of 2381-3H Via Mariposa West addressed the committee and stated that the Mutual should provide information to potential buyers/ members advising of possible noise in multi-story units.

The Committee elected to refer the matter to Architectural Controls and Standards Committee or the Maintenance and Construction Committee.

9. Items for Future Agendas

- Social Media Use Policy
- Barbeque Rules and Regulations
- Clutter Policy
- Appeal Policy
- Determination Letters
- Internal Dispute Resolution Policy

10. Committee Member Comments

None.

11. Date of Next Meeting

Tuesday, February 28, 2023 at 9:30 a.m.

12. Adjournment

With no further business before the Committee, the meeting was adjourned at 11: 47 a.m.

Mark W. Laws

Mark W. Laws (Jan 31, 2023 09:53 PST)

Mark W. Laws, Chair
Third Laguna Hills Mutual

TLHM Resident Policy and Compliance Committee- Minutes 1-24-2023 - with Mark's changes

Final Audit Report

2023-01-31

Created:	2023-01-31
By:	Blessilda Wright (Blessilda.Wright@vmsinc.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAApxoYGf6P8n8kLge0vVEFp3O2bvmINjyU


"TLHM Resident Policy and Compliance Committee- Minutes 1-24-2023 - with Mark's changes" History

 Document created by Blessilda Wright (Blessilda.Wright@vmsinc.org)

2023-01-31 - 5:48:28 PM GMT- IP address: 216.115.245.46

 Document emailed to thirdmutual@lagunawoodsvillage.com for signature

2023-01-31 - 5:49:50 PM GMT

 Email viewed by thirdmutual@lagunawoodsvillage.com

2023-01-31 - 5:52:40 PM GMT- IP address: 15.253.2.76

 Signer thirdmutual@lagunawoodsvillage.com entered name at signing as Mark W. Laws

2023-01-31 - 5:53:04 PM GMT- IP address: 15.253.2.76

 Document e-signed by Mark W. Laws (thirdmutual@lagunawoodsvillage.com)

Signature Date: 2023-01-31 - 5:53:06 PM GMT - Time Source: server- IP address: 15.253.2.76

 Agreement completed.

2023-01-31 - 5:53:06 PM GMT