



REGULAR OPEN MEETING OF THE THIRD LAGUNA HILLS MUTUAL
RESIDENT POLICY AND COMPLIANCE COMMITTEE

Tuesday, October 25, 2022– 9:30 A.M.
Board Room/Virtual Meeting
Laguna Woods Village Community Center
24351 El Toro Road, Laguna Woods, CA 92637

MEMBERS PRESENT: Mark Laws - Chair, Cris Prince, Nathaniel Lewis, Cush Bhada and Jules Zalon

MEMBERS ABSENT: None

ADVISORS PRESENT: Stuart Hack

ADVISORS ABSENT: None

STAFF PRESENT: Francis Gomez, Eric Nunez, Jacob Huanosto and Ruby Rojas

1. Call To Order

Mark Laws - Chair, called the meeting to order at 9:31 a.m.

2. Approval of Agenda

Director Prince made a motion to approve the agenda as presented. Director Zalon seconded the motion.

By way of consensus, the motion passed.

3. Approval of Meeting Report

Director Prince made a motion to approve the September 28, 2022 meeting report. Director Lewis seconded the motion.

By way of consensus, the motion passed.

4. Chairman's Remarks

None

5. Members Comments (Items Not on Agenda)

None

6. Response to Members Comments

None

7. Department Head Update

None

8. Items for Discussion and Consideration

a. Rules for Board Meetings

Mr. Jacob Huanosto, Interim Compliance Supervisor, presented the Rules for Board Meetings report. The Committee commented and asked questions.

Ms. Theresa Keegan of 3420-1G Calle Azul stated that residents whom attend Open Meetings virtually should have an easier and more efficient way of making member comments.

The Board Members acknowledged Ms. Keegan's comments and stated the they will make the attempt to make sure all Members comments are addressed in the meetings, and confirmed that the Rules for Board Meetings addresses this.

Director Prince made a motion to accept the Rules for Board Meetings and recommend to the Board of Directors for adoption. Director Lewis seconded the motion.

By way of unanimous vote the motion carried.

b. Member Disciplinary Process

The Committee shared its thoughts regarding how the Disciplinary Process Flow could be updated to be clearer and more complete. Discussion between the Committee and the Compliance Team ensued. No further action taken at this time.

c. Disciplinary Violations Matrix

The Committee shared its thoughts regarding how the Disciplinary Violations Matrix could be updated to better align with the Committee's thoughts on how violations should be handled. The Committee asked questions and discussion ensued with the Compliance Team. Chair Laws stated he will update the matrix and distribute. No further action taken at this time.

d. Appeal Policy

The Committee tabled the matter as a future agenda item.

e. Director Zalon's Proposed Members' Bill of Rights

The Committee tabled the matter as a future agenda item.

f. Nuisance Policy

The Committee tabled the matter as a future agenda item.

9. Items for Future Agendas

- Director Zalon's Proposed Member's Bill of Rights
- Appeal Policy
- Nuisance Policy
- Pet Rules
- Barbeque Rules and Regulations
- Social Media Use Policy

10. Committee Member Comments

None

11. Date of Next Meeting

Tuesday, November 22, 2022 at 9:30 a.m.

12. Adjournment

With no further business before the Committee, the Chair adjourned the meeting at 11:44 a.m.

Mark W. Laws

Mark W. Laws (Nov 14, 2022 08:44 PST)

Mark Laws, Chair
Third Laguna Hills Mutual

TLHM Resident Policy and Compliance Committee Minutes 10-25-2022 with Mark's Suggested Changes

Final Audit Report

2022-11-14

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"TLHM Resident Policy and Compliance Committee Minutes 10-25-2022 with Mark's Suggested Changes" History

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