

MINUTES OF THE REGULAR MEETING OF THE  
BOARD OF DIRECTORS OF GOLDEN RAIN FOUNDATION OF LAGUNA WOODS  
A CALIFORNIA NON-PROFIT MUTUAL BENEFIT CORPORATION

**January 5, 2010**

The Regular Meeting of the Golden Rain Foundation of Laguna Woods Board of Directors, a California non-profit mutual benefit corporation, was held on January 5, 2010, at 9:30 A.M., at 24351 El Toro Road, Laguna Woods, California.

Directors Present: Erwin Stuller, Bob Miller, Don Tibbetts, Bea McArthur (via telephone), Bob Hatch, Burns Nugent, Ruth May, Jim McNulty, Ray Gros, Ken Hammer, Jim Matson

Directors Absent: None

Others Present: Milt Johns, Patty Kurzet, Janet Price (10:00 A.M. – 10:11 A.M.)  
Executive *Session*: Milt Johns, Patty Kurzet, Luis Rosas, Cris Robinson

Designated Representative  
from Mutual Fifty: None

**CALL TO ORDER**

Erwin Stuller, President, served as Chair of the meeting and stated that it was a regular meeting held pursuant to notice duly given and that a quorum was present. The meeting was called to order at 9:30 A.M.

A moment of silence and reflection was held to honor our US Troops who are serving our Country, and for those who are in harm's way.

**PLEDGE OF ALLEGIANCE TO THE FLAG**

Director Jim Matson led the membership in the Pledge of Allegiance to the Flag.

**ACKNOWLEDGEMENT OF PRESS**

Ms. Claire Webb from the Laguna Woods Globe was present and the Channel 6 Camera Crew, by way of remote cameras, was also acknowledged as present.

**APPROVAL OF AGENDA**

Without objection, the agenda was approved as submitted by moving Agenda item 18 *Report of the Broadband Report* to the beginning of the Committee Reports.

**APPROVAL OF MINUTES**

The Board reviewed and approved the Minutes of the Regular Session of December 1, 2009 as written.

**CHAIR'S REPORT**

President Stuller reminded the Board that they have an obligation to continue their fiduciary duty to maintain confidentiality, and announced that GRF has entered into a contract regarding the Broadband operation.

## **OLD BUSINESS**

The President entertained a motion to approve the following proposed resolution approving the revised Recreation Division Policy with respect to "Section XIV Aquatics." Director Bob Hatch moved to approve the resolution. Director Ken Hammer seconded the motion.

The Secretary of the Corporation, Director Bea McArthur, read the proposed resolution.

Director Hatch provided a summary of the proposed changes.

The 30-day notification requirement has been satisfied.

Members Charlene Sydow (646-A), Mike Curtis (342-A), Lucie Falk (3377-A), Selma Price (5091), Norma Godfrey (939-A), Gail Schaller (3254-B), Maxine McIntosh (68-C), Tony Dauer (96-C), and Lorraine Kozloski (534-A) expressed their comments and concerns with the decrease in children's swim hours.

By a vote of 8-2-0 (Directors Tibbetts and Hammer opposed) the motion carried and the Board of Directors adopted the following resolution:

### **RESOLUTION 90-10-01**

**WHEREAS**, the Board of Directors of this Corporation adopted Resolution 90-07-82 on November 6, 2007, which approved Section III of the new Recreation Division Policy with respect to "Recreational Facilities;" and

**WHEREAS**, a recommendation has been made by the Community Activities Committee to make additional changes to further accommodate the needs of the residents;

**NOW THEREFORE BE IT RESOLVED**, January 5, 2010, that the Board of Directors of this Corporation hereby adopts and approves the revised Recreation Division Policy with respect to "Section XIV Aquatics," effective January 5, 2010; and

**RESOLVED FURTHER**, that Resolution 90-07-82 adopted November 6, 2007 is hereby amended; and Resolution 90-08-71, adopted October 7, 2008 is hereby superseded and cancelled; and

**RESOLVED FURTHER**, that the officers and agents of this Corporation are hereby authorized on behalf of this Corporation to carry out the purpose of this Resolution.

## **NEW BUSINESS and GENERAL MANAGER'S REPORT**

Mr. Johns provided an update on the Entitlement Ad Hoc Committee and Ms. Carol McDermott and Ms. Coralee Newman of Government Solutions' consultant work toward GRF's land planning goals.

## **CONSENT CALENDAR**

No items came under the Consent Calendar.

Ms. Janet Price entered the meeting at 10:00 A.M.

## **COMMITTEE REPORTS**

Director Bea McArthur reported from the Broadband Committee by reading a press release regarding GRF's business decision to enter into a management agreement with Connexion, who will manage GRF's cable operation offering enhanced cable services to the Community at a reduced cost over the current operating structure, while GRF retains ownership of the cable TV franchise and broadband network.

Director Bob Miller gave the Treasurer's and Finance Committee reports.

Director Ruth May reported from the Government and Public Relations Committee.

Ms. Price left the meeting at 10:11 A.M.

The Secretary of the Corporation read a proposed resolution approving access into the Community for the City of Laguna Hills Memorial Half Marathon and 5K event. Director McArthur moved to approve to resolution. Director May seconded the motion.

By a vote of 10-0-0, the motion carried and the Board of Directors adopted the following resolution:

### **RESOLUTION 90-10-02**

**WHEREAS**, Renegade Racing, the race management company for the City of Laguna Hills Memorial Half Marathon & 5K (previously the Saddleback Memorial Half Marathon & 5K) has requested access to a portion of Laguna Woods Village for the annual Laguna Hills Memorial Half Marathon 5K Run/Walk, to be held on May 31, 2010; and

**WHEREAS**, the Laguna Hills Half Marathons and 5K race events will enter and exit through Gate 2 and finish at the Laguna Hills Community Center;

**NOW THEREFORE BE IT RESOLVED**, January 5, 2010, that the Board of Directors of this Corporation hereby authorizes the limited use of the Community streets inside Gate 2 on May 31, 2010 from approximately 6:00am until 9:00am, for the City of Laguna Hills Memorial Half Marathon and 5K event; and

**RESOLVED FURTHER**, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Director Ken Hammer reported from the Bus Services Committee.

The Secretary of the Corporation read a proposed resolution approving expediting the replacement of two buses utilizing remaining funds available in the 2009 Capital Plan. Director McArthur moved to approve the resolution. Director Hammer seconded the motion and discussion ensued.

Members Mike Curtis (342-A) and Tony Dauer (96-C) commented on the resolution.

By a vote of 10-0-0, the motion carried and the Board of Directors adopted the following resolution:

**RESOLUTION 90-10-03**

**WHEREAS**, the 2009 Capital Plan P09015 appropriated \$699,000 to purchase 3 buses which have been purchased and delivered, costing \$370,174; and

**WHEREAS**, the Orion bus fleet has been experiencing significant downtime due to age and difficulty in sourcing parts since this bus model is no longer manufactured;

**NOW THEREFORE BE IT RESOLVED**, January 5, 2010, that the Board of Directors of this Corporation hereby approves to expedite the replacement of two buses utilizing the remaining available funds of \$328,824 in Capital Plan P09015; and

**RESOLVED FURTHER**, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

The Secretary of the Corporation read a proposed resolution approving the implementation of improvements to the bus route to improve bus response time. Director McArthur moved to approve the resolution. Director Ray Gros seconded the motion and discussion ensued.

Members Maxine McIntosh (68-C), Corkie Eley (2401-2E), Mike Curtis (342-A), and Charlene Sydow (646-A) commented on the resolution.

By a vote of 10-0-0, the motion carried and the Board of Directors adopted the following resolution:

**RESOLUTION 90-10-04**

**WHEREAS**, due to increasing difficulties with certain bus routes resulting in late arrival times which impacts the entire bus routing system, staff performed an extensive evaluation to determine the best way to alleviate some existing time pressures on the routes;

**NOW THEREFORE BE IT RESOLVED**, January 5, 2010, that the Board of Directors of this Corporation hereby approves the implementation of bus route improvements for Routes 1 to 10 Monday thru Saturday as approved by the GRF Bus Services Committee and attached to the meeting minutes; and

**RESOLVED FURTHER**, in order to ensure that riders are sufficiently informed of the proposed changes in a timely manner, an information campaign will be conducted one month prior to the implementation date by posting maps of the new routes on the Laguna Woods Village website; deploying Bus Ambassadors to the various routes to interact with riders and inform them of the route changes; setting up an information kiosk at Clubhouse One; press releases in the Laguna Woods Globe; TV announcements; and posting flyers and posters in the Clubhouses and buses; and

**RESOLVED FURTHER**, that the cost associated with the implementation of the proposed changes have been planned for and budgeted in the 2010 Business Plan; and

**RESOLVED FURTHER**, that the officers and agents of this corporation are hereby authorized on behalf of the corporation to carry out the purpose of this resolution.

Director Bob Hatch reported from the Community Activities Committee and its accomplishments during the year.

Director Jim Matson reported from the Landscape Committee and its accomplishments during the year.

Director Jim Matson reported from the Golf Building Ad Hoc Committee and its accomplishments during the year.

Director Don Tibbetts reported from the Maintenance and Construction Committee and its accomplishments during the year.

Director Ray Gros reported from the Security and Community Access Committee and its accomplishments during the year.

President Stuller complemented each of the Board Members for their services on the Board.

#### **MEMBER COMMENTS ON COMMITTEE REPORTS AND NON-AGENDA ITEMS**

- Carol Moore (3399-A) thanked the GRF Directors for their services over the year
- Lou Skogen (364-O) commented on the legality of the Broadband transaction
- Charlene Sydow (646-A) commented on the new entitlement consultants and commented on obtaining a document request form

- Mike Curtis (342-A) commented on the new broadband transaction and staff involvement, and commented on a performance review of the managing agent
- Karel Brouwer (3189-C) commented on the policy of obtaining club status
- Pat Feeney (2399-1E) commented on the reading of the bus route improvement resolution
- Corkie Eley (2401-2E) commented on the broadband services contract, and on the funds used to purchase two new buses
- Lucie Falk (3377-A) commented on the children's swim time
- Pamela Grundke (2214-B) commented on inviting the Board members to Resident's Voice Meeting to listen to residents' concerns
- Kay Margason (510-C) commented on posting forms and other corporate documents on the website
- Dottie Fredericks (776-Q) thanked the Board for its service and inquired on her request to the Maintenance Department
- Barbara Marsh (3433-B) thanked PCM and the Board for their support and services over the Year

#### **DIRECTORS RESPONSES TO MEMBER COMMENTS**

- Director Tibbetts responded to Ms. Fredericks' request
- Director Miller responded to Ms. Margason's comment on financial information and welcomed residents to attend the Finance Committee
- Director May commented that the Directors of the Corporate Members vote for the new GRF Directors
- Director Hatch responded to the comments made regarding the Broadband transaction, and club status policy
- Director Hammer responded to the bus purchase comments
- Mr. Johns responded to the broadband transaction comments and the legality of such and advised that the Residents' Voice may appeal to the Board regarding its club status
- Director McArthur commented on the Broadband contract
- Director Matson commented on the Broadband savings

#### **MEETING RECESS**

The regular open meeting recessed at 11:47 A.M. and reconvened into Executive Session at 12:33 P.M.

#### **Summary of Previous Closed Session Meetings per Civil Code Section §1363.05**

During its Regular Executive Session Meeting of December 1, 2009, the Board reviewed and approved the minutes of the Regular Executive Session Meeting of November 3, 2009; heard one (1) Disciplinary Hearing; and discussed contractual matters, potential litigation, and other member disciplinary matters.

During its Special Concurrent Executive Session Meeting of December 17, 2009, the Board discussed contractual issues.

During its Special Executive Session Meeting of December 17, 2009, the Board discussed contractual issues.

**ADJOURNMENT**

There being no further business to come before the Board of Directors, the meeting adjourned at 12:46 P.M.

---

Elizabeth McArthur, Secretary

## **PROPOSED BUS ROUTE CHANGES**

### **Route 1**

#### 1. Aragon-Carmel Loop

To enable Route 1 to arrive at CH1 on time, the Aragon-Carmel Loop is proposed to be eliminated and replaced by a reversed route segment. CDS 1 and 2 between Carmel and Avenida Castilla will be covered by Route 7 which arrives in the area around the same time (10 minutes to the hour) as Route 1. Route 1 will also be able to spot riders standing at the CDS from the corners before turning on Carmel. The proposed elimination of the routes will not leave any existing service area uncovered. Estimated time saved from this route change is 1.5 minutes.

#### 2. CDS 14-16

Route 1 goes to CDS 14 -16 three times per hour. The second time is proposed to be converted to request-only to allow Route 1 to arrive at Health Center Drive Transfer Point on time. These CDS's have low frequency of pickup/drop off. Estimated time saved from this route change is 1.5 minutes.

Total estimated time saved for Route 1 from the above proposed route changes is 3.0 minutes.

### **Route 2**

#### Moulton Churches

The four churches on this route segment are currently serviced by Routes 3, 5, 6 and 10. Routes 3, 5, and 6 are currently experiencing timing problems. To alleviate the timing problems and allow Routes 3, 5, and 6 to complete routes on time, the Moulton Churches segment is proposed to be added to Route 2 on a request-only basis. Routes 3, 5, 6 and 10 will still be picking up riders going to the churches along their individual routes, but the frequency is expected to be significantly reduced. Estimated time saved for Routes 3, 5, and 6 from this route change is 2-5 minutes each route. Estimated time added to Route 2 from this route change is 3 minutes which will not have any negative impact on this route's ability to complete the route on time since the proposed change is in the first half of the route where there is extra time.

The proposed route change will also provide riders a more direct route from CH1 to the Moulton Churches.

### **Route 3**

#### 1. CDS 70-74

To allow Route 3 to arrive at Health Center Drive Transfer Point on time, CDS 70-74 is proposed to be converted to request-only. Riders with no prior request can catch Route 7 or Route 3 along Ronda Sevilla. Estimated time savings for Route 3 from this route change is 1.5 minutes.

2. CDS 85

To allow Route 3 to arrive at Health Center Drive Transfer Point on time, CDS 85 is proposed to be converted to request-only. Riders who have no prior request can still catch the bus at the bottom of CDS 85. Estimated time savings for Route 3 from this route change is 1.5 minutes.

3. Temple Methodist

Route 3's current Temple Methodist request-only stop will be retained in this route but frequency of the trip is expected to be significantly reduced because Route 2 will handle most of the requests. Estimated time saved from reduction in trips is a minimum of 2 minutes.

Total estimated time saved for Route 3 from the above proposed route changes is 5.0 minutes.

## **Route 4**

1. CDS 216 Loop Second Level

To allow Route 4 to arrive at Gate 5 Transfer Point on time, CDS 216 loop is proposed to be eliminated. Route 5 will cover CDS 216. Estimated time savings for Route 4 from this route change is 2 minutes.

2. La Plata Designated Stops

To provide convenience to the riders by bringing them closer to their building destinations, new request-only stops along La Plata are proposed to be added. This will not significantly impact the timing of the bus.

Total estimated time saved for Route 4 from the above proposed route changes is 2.0 minutes.

## **Route 5**

The route changes proposed for Route 5, as described below, are intended to alleviate Routes 4 and 5 timing problems, as well as create a more direct route from Von's to Stater Bros. via the Community Center:

1. CDS 216

This route is currently being covered by Route 4 which is having timing problems. To allow Route 4 to complete its route on time, CDS 216 is proposed to be added to Route 5. While Route 5 is also having timing problems, the proposed route changes in two CDS's (219 and 203) covered by Route 5, as described below, will help alleviate Route 5's timing problem. Estimated time added on Route 5 by this route change is 2 minutes. Estimated time savings for Route 4 from this route change is 2 minutes.

2. CDS 219

To allow Route 5 to arrive at Gate 5 Transfer Point on time, CDS 219 is proposed to be converted to request-only. This CDS has a low pickup frequency. Estimated time saved for Route 5 from this route change is 2 minutes.

3. CDS 203

To allow Route 5 to arrive at Gate 5 Transfer Point on time, CDS 203 is proposed to be converted to request-only. This CDS has a low pickup frequency. Estimated time saved for Route 5 from this route change is 2 minutes.

4. Von's

To accommodate Route 7 passengers currently going to Moulton Plaza, a transfer point at Von's is proposed to be added for Routes 5 and 7. Route 7, under the proposed rerouting, will not be going to Moulton Plaza but instead will go to the Community Center and Stater Bros. There is no significant timing impact on either route resulting from the proposed addition of this transfer point, but the transfer point will facilitate a more direct route from Von's to Stater Bros. via the Community Center.

5. Temple Methodist

Route 5 currently serves Temple Methodist as a request-only stop. This segment will be retained but the frequency of trips is expected to be significantly reduced because Route 2 will handle most of the requests. Estimated time saved from reduction in trips is a minimum of 2 minutes.

Total estimated time saved for Route 5 from the above proposed route changes is 4.0 minutes.

## **Route 6**

The route changes proposed for Route 6, as described below, are intended to alleviate Route 6 and Route 8 timing problems:

1. Gate 8 to Moulton Plaza

Gate 8 to Moulton Plaza route segment in Route 6 is proposed to be eliminated to generate more time for Route 6 and allow it to absorb CDS 316 and 304 from Route 8. The Gate 8 to Moulton Plaza route segment will be covered by Routes 5 and 10. Route 6 also currently serves passengers from the Towers going directly to the Senior Center and Moulton Plaza. In the proposed rerouting, passengers from the Towers going to said locations must now use Route 10 (proposed new route) instead of Route 6. Estimated time saved for Route 6 from this route change is 5 minutes.

2. CDS 316

Route 8 is currently covering this area. To relieve Route 8 and allow it to complete its route on time, CDS 316 route is proposed to be added to Route 6. Estimated time added to Route 6 from the proposed route change is 1.5 minutes. The same amount of time is saved on Route 8.

3. CDS 304

Route 8 is currently serving CDS 304. To further alleviate Route 8's timing problems, CDS 304 is proposed to be added to Route 6 as request-only. Estimated time added to Route 6 from the proposed route change is 1.5 minutes. The same amount of time is saved for Route 8.

4. Stater Bros. - Office Max - Home Depot - Rite-Aid Loop

Route 6 currently travels the Stater Bros. - Office Max - Home Depot - Rite-Aid loop twice per hour. The first trip is proposed to be converted to request-only for Office Max, Home Depot, and Rite-Aid. Stater Bros. will be served as usual. Pickup/drop-off frequency at Home Depot and Rite-Aid is very low. Route 10 also covers this area. The second trip remains mandatory, and will serve Stater Bros., Office Max, Home Depot and Rite-Aid. Estimated time saved for Route 6 from the proposed route change is 2 minutes.

5. Moulton Churches

Route 6 currently goes to churches on Moulton twice per hour. The first trip is proposed to be retained but the second trip (First Baptist-Methodist and Temple Methodist stops) eliminated. Route 5 and 7 will cover this route segment. Estimated time saved for Route 6 is 2-5 minutes.

Total estimated time saved for Route 6 from the above proposed route changes is 6.0 minutes.

**Route 7**

The route changes proposed for Route 7, as described below, are intended to alleviate Route 7 timing problems and to create a route from Von's to Stater Bros. via the Community Center. Demand for this route is high since it is a shorter and more direct route.

1. Towne Center – Community Center - Gate 7 / Calle Sonora (CDS 301) - Via Vista (CDS 302 - 304) - Gate 8 - Moulton Plaza / Senior Center

The above route is proposed to be eliminated to gain time for Route 7 and allow the creation of a new transfer point at Von's that will pave the way for a more direct access from Von's to Stater Bros. These route segments will be covered by Routes 5, 8 and 10. Estimated time gained for Route 7 due to this elimination is about 10 minutes.

2. Von's

To allow addition of a new route from Von's to Stater Bros. via the Community Center, a new transfer point at Von's between Routes 5 and 7 is proposed to be created. From this transfer point, Route 7 will go to the Community Center and Stater Bros., and Route 5 will go to Moulton Plaza. Route 7 will no longer go to Gates 7 and 8, Moulton Plaza, CH 2 and CH 7. Passengers going to these areas will be handled by Routes 5 and 10. Estimated time added to Route 7 resulting from the proposed route change is 10 minutes.

3. CDS 70 – 74

Currently, Route 7 goes twice per hour to CDS 70-74. To save time for Route 7, the second trip to CDS 70-74 is proposed to be converted to request-only. Pickup/drop-off frequency at this location is low. Riders with no request may catch the bus at entrance to the CDS. Estimated time saved for Route 7 from this proposed route change is 1.5 minutes.

Total estimated time saved for Route 7 from the above proposed route changes is 1.5 minutes.

## **Route 8**

1. Via Serena North

To gain time for Route 8, the Via Serena North route segment is proposed to be eliminated from Route 8. This route segment will be served by Route 6 in both directions. Route 6 currently serves only the south to north direction along Via Serena North. Estimated time saved on Route 8 from the proposed elimination is 1.5 minutes.

2. CDS 304

To gain time for Route 8, CDS 304 request-only is proposed to be eliminated. CDS 304 will be served by Route 6 in both directions. Route 6 currently serves only south to north. The proposed elimination of this route will not have significant timing impact on Route 8 since pickup/drop off frequency in this area is currently very low.

3. Gate 7 Transfer Point

At the Gate 7 Transfer Point Route 10 currently drops passengers for Route 8 but does not wait for the Route 8 bus. The new schedule will allow Routes 8 and 10 to arrive at Gate 7 Transfer Point at the same time. This will better accommodate passengers going to the Routes 9 and 10 residential areas. There is no significant timing impact from this proposed route change.

Total estimated time saved for Route 8 from the above proposed route changes is 1.5 minutes.

**Route 9**

1. CDS 344 - 349

Route 9 currently goes to this location on a mandatory basis. To gain time for Route 9 and enable it to arrive at Gate 8 Transfer Point on time, CDS 344 - 349 is proposed to be converted to request-only. This CDS route segment has low pickup frequency. Estimated time saved on Route 9 from the proposed route change is 2 minutes.

2. Von's

To allow Route 9 to arrive at the Santa Maria Transfer Point with Route 10 on time, the Von's route segment is proposed to be eliminated. Route 8 is currently covering this area and will continue to do so. Estimated time saved for Route 9 from this proposed route change is 5 minutes.

Total estimated time saved for Route 9 from the above proposed route changes is 7.0 minutes.

**Route 10**

Changes proposed for Route 10 are intended to improve travel time for passengers and increase service levels. This route is not experiencing any timing issues currently.

1. Towers Loop

Currently, Route 10 goes to the Towers Loop only once. To allow Route 10 to pick up transfers for Gate 8 and Moulton Plaza for a second time, it is proposed that this

additional run be added to Route 10. This will save passenger riding time from 10 to 15 minutes. Estimated time added to Route 10 from this additional route is 3-4 minutes.

## 2. La Mesa Loop

To allow Route 10 to make a second trip to the Towers, La Mesa loop is proposed to be converted to request-only. While pickup/drop-off frequency is relatively high in this location, Staff experience shows that residents in this area tend to make prior reservations. Estimated time gained by Route 10 from this additional route is 3-4 minutes.

## 3. Gate 7 Transfer Point

At the Gate 7 Transfer Point, Route 10 currently drops passengers for Route 8 but does not wait for the Route 8 bus. The new schedule will allow Routes 8 and 10 to arrive at Gate 7 Transfer Point at the same time. This will better accommodate passengers going to the Routes 9 and 10 residential areas. There is no significant timing impact from this proposed route change.

The above proposed changes will create no significant impact on Route 10's ability to complete its route on time.