



## **LAGUNA WOODS CART VALET SERVICE Application Packet**

**PLEASE ALLOW 5 BUSINESS DAYS TO PROCESS**

Waste Management (“WM”) provides waste and recycling services throughout the City of Laguna Woods, including curbside collection of residential trash and recycling carts. While WM’s carts are designed to maneuver easily, WM and the City of Laguna Woods have partnered to offer an optional Cart Valet Service for residents with cart service. Cart Valet Service is provided by WM drivers, who will enter your property, take your carts to the curb, and return them after they are emptied. Cart Valet Service is offered free of charge to qualifying residents and for a small fee to other residents.

**In order to qualify for the free service**, a resident must be unable to move his or her carts to the curb for collection and have no one living with them who can do the same, AND:

1. Complete the Application for Free Cart Valet Service (see page 2); and
2. Complete the Release of Liability for Cart Valet Service (see page 3); and
3. Submit a copy of the resident’s current, unexpired disabled DMV-issued placard or license plate/registration (will be required annually); and
4. Submit a letter from a physician confirming that the resident is unable to move his or her carts to the curb for collection, and that to the best of the physician’s knowledge there is no other capable person living with the resident to move his or her carts to the curb (will be required annually).

### **Mail Completed Application Packets to:**

Waste Management of Orange County  
Laguna Woods Curbside Valet Service  
c/o Alexandria Gonzalez  
1800 South Grand Avenue  
Santa Ana, CA 92705  
Email:  
[Agonal3@wm.com](mailto:Agonal3@wm.com)

**To enroll in the paid service**, residents may call WM Customer Service at (949) 642-1191. Customer Service will provide pricing and enrollment requirements.

**LAGUNA WOODS CART VALET SERVICE**  
**Application for Free Cart Valet Service**

PLEASE PRINT OR TYPE	
First Name:	Last First:
Street/Mailing Address: <i>(Laguna Woods, CA 92637)</i>	
Home Telephone Number:	Cellular Telephone Number:

I, the undersigned, have completed and attached all of the following:

1. Completed Application for Free Cart Valet Service; and
2. Completed Release of Liability for Cart Valet Service; and
3. A copy of my current, unexpired disabled DMV-issued placard or license plate/registration; and
4. A letter from a physician confirming that I am unable to move my carts to the curb for collection, and that to the best of the physician's knowledge there is no other capable person living with me to move my carts to the curb.

I understand that I will be required to submit updated copies of items 3 and 4 annually, to remain eligible for Free Cart Valet Service.

I certify that I am unable to move my carts to the curb for collection and that there is no other person living with me who is capable of moving my carts to the curb.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

*WM Office Use Only*

Date Rec'd: \_\_\_\_\_ Date Approved: \_\_\_\_\_ Date Submitted to MAS: \_\_\_\_\_

**LAGUNA WOODS CART VALET SERVICE  
RELEASE OF LIABILITY**

Resident acknowledges he/she is expressly permitting Waste Management Collection and Recycling, Inc., including its agents, employees, affiliates and/or assigns, ("WM") to enter his/her premises to provide Cart Valet Service, and acknowledges that WM may be required to open doors, gates or similar features and move the cart(s) on and/or over the premises to provide such service. As an express condition of receiving Cart Valet Service, Resident on his/her behalf, his/her family and heirs, as well as on behalf of all persons at the service address, hereby WAIVES, RELEASES and FOREVER DISCHARGES WM of any liability and agrees to indemnify, defend and hold WM and its insurers harmless from any claims for damages related to Cart Valet Service or Resident's breach of this Agreement, including but not limited to attorney's fees, except to the extent of WM's willful misconduct, including intentional theft by WM from Resident. It is the express intent of this provision that it applies even if WM fails to properly secure gates, doors or similar features, including but not limited to for claims related to or for escaping pets or wildlife, property or environmental damage, physical injury or intrusion or trespass on to the premises.

Street/Mailing Address: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_