



CABLE • STUDIO • MEDIA • INTERNET

2023 Broadband Services Fees

2023 Broadband Service Call Fees*		2023 Premium Pay TV Subscriber Fees*	
TV installation fee	\$42.00	Cinemax package (monthly)	\$14.96
Additional TV installation fee	\$21.00	HBO package (monthly)	\$18.11
Smart TV setup fee (1st device)	\$60.00	Showtime package (monthly)	\$15.68
Smart TV setup fee (2nd device)	\$40.00	Starz/Encore package (monthly)	\$14.96
Service call	\$31.50	Foreign language channels (various monthly fees)	\$11-\$16
Cable outlet standard extension fee	\$52.50	Playboy Channel (monthly)	\$15.75
Cable outlet major extension starting fee plus	\$105.00	2023 Equipment Fees*	
TiVo single device installation	\$52.50	Polaris remote control	\$12.00
TiVo Whole Home installation	\$105.00	TiVo remote control	\$15.00
		Power cords	\$15.00
2023 Set Top Box / Cable Card Fees*		2023 No Return Equipment Fees*	
Cable Card (each)	\$49.95	HD converter recovery fee (lost/stolen)	\$60.00
Cable Card programming access fee (monthly)	\$5.20	Digital HD set-top box (lost/stolen)	\$100.00
Digital HD set-top box (monthly)	\$13.91	Digital HD set-top box 2 tuner DVR (lost/stolen)	\$275.00
Digital HD set-top box 2nd device (monthly)	\$8.35	TiVo Whole Home STB 6 tuner DVR (lost/stolen)	\$350.00
Digital HD set-top box 2 tuner DVR (monthly)	\$20.21	TiVo Whole Home Qi3 STB (lost/stolen)	\$100.00
Digital HD set-top box 2 tuner DVR 2nd device (monthly)	\$13.91	Reactivation of Services Fee* \$50.00	
TiVo Whole Home STB 6 Tuner DVR (monthly)	\$26.20	West Coast Internet Fees	
TiVo Whole Home Qi3 set-top box (monthly)	\$8.35	Up to 65 Mbps Upload / Up to 5 Mbps Download	\$36.50
TiVo Bridge Adapter for Whole Home Service	\$52.50	Up to 125 Mbps Upload / Up to 15 Mbps Download	\$45.00
		Up to 250 Mbps Upload / Up to 20 Mbps Download	\$56.50
		Up to 500 Mbps Upload / Up to 25 Mbps Download	\$75.00
* Plus, additional 5% Laguna Woods City Tax		DOCSIS 3.1 Modem needed for 500 Mbps speed	
		Call West Coast Internet at (949) 487-3302	

Email GRFbroadbandservices@vmsinc.org or call Broadband Services at 949-837-2670 with any questions you may have. Thank you.