



Representing Residents of All 3-Story Buildings

GENERAL MEETING MINUTES JANUARY 10, 2019

Board members present: President Stuart Hack, 1st Vice President Randy Scott, 2nd Vice President Hal Horne, Treasurer, Sharon Molineri, Secretary Marti Mangan, Regional Rep Cindy Baker, President Emeritus and Third Board Member Lynn Jarrett, President Emeritus Shari Horne. Third Board members present: John Frankel and John Pearlstone.

President Stuart Hack began the meeting by again stressing the importance of presenting your issues to VMS Property Services at residentservices@vmsinc.org or calling 949-597-4600. If you do not receive the requested help in a reasonable time frame please email Stuart your sent emails (hack.401K@gmail.com) and he will help you with this issue.

Speaker Jacob Huanosto, VMS Compliance Coordination addressed many of the compliance problems experienced by building captains. He gave an overview of the compliance process. 85% of compliance reports are solved after the first letter is sent to the owner. There were 192 open cases in 2016 and in 2018 that has risen to 427 open cases. VMS has to follow the state regulations for HOAS concerning compliance. When compliance receives a complaint it is always investigated and if it is verified, they contact the manor owner. After the first letter if there is no compliance there is a disciplinary hearing and further legal action if necessary. This takes up to 45 days. Jacob asked the members to email or call with the complaints which are always confidential. He also had a hand out of a complaint form which can be mailed or dropped off at the Community Center. Since smoking is a big issue in our buildings. He explained the rules for Third Mutual. You can smoke inside your unit if all the windows and doors are closed. You cannot smoke on balconies, carports or in common areas. You may smoke 20 feet away from buildings.

Patrick Cleary, VMS General Main Operations Manager updated the members on the ongoing projects in the Village. In 2019 lobby renovations are scheduled for 10 buildings, mailrooms 9 buildings, laundry rooms 6 buildings. All maintenance information is available on the Laguna Woods Village Website. The 81 buildings are inspected by VMS 3 times a year for any exterior problems.

John Frankel, Third Mutual Director informed the members of the ongoing water usage problem in Third Mutual. After a discussion John will look into trying to get more information to our residents on the importance of conserving water.

Shari Horne, President Emeritus, Laguna Woods City Council Member updated the members on the resident rules concerning the Caregiver Policy. Caregivers who are family members must be licensed after 60 days.

Q & A followed each speaker.

Respectfully submitted, Marti Mangan, Secretary

NEXT MEETING MARCH 14TH, 2019, 10 AM, CH5