



## **Garden Villa Association**

Representing Residents of All 3-Story Buildings

**GENERAL MEETING, September 12, 2019**

Stuart Hack, President; Sharon Molineri, Treasurer, Marti Mangan, Secretary; Regional Reps: Cindy Baker, Hal Horne, President Emeritus and Third Board Director Lynn Jarrett, Third Board Directors: Cush Bhada John Pearlstone, President Emeritus Shari Horne.

**President Stuart Hack** reminded everyone to call or email resident services (residentservices@vmsinc.org) to report any service that needs to be addressed and if they do not get any satisfaction please inform your regional rep or Stuart. He also reminded the members that the first part of a three part series for Building Captains will take place on 10-11-2019.

**Treasurer:** Sharon Molineri made a handout available for the members of the Regional Rep Building Listing and the Treasurer's Report.

### **SPEAKERS:**

**Jeffrey C. Parker**, VMS CEO addressed the members on the State of the Laguna Woods Village.

He gave a brief history of his previous work experience.

For the past 7 months he has been working on our infrastructure, financial, technology, staffing and resident services. He is working with all departments to make the village more efficient with special attention to resident services. He is looking into new revenue services.

Landscaping is one important area that is getting special attention, he and the landscape supervisor are looking into contracting out some work while working with the unions. Also the plumbing issues in the Village are getting special attention. He urged everyone to use the residential portal available on the Laguna Woods Website to track your requests.

**Velny Soren, VMS Maintenance Manager**, updated the members on the ongoing projects effecting 3 Story Buildings. There are continuous inspections of 3 Story Buildings throughout the year. All current projects are available on the Project Log available on the Laguna Woods Website. Currently the Third Board M&C committee are considering the material that will be used on the mail room flooring. Some continuing work involves the recessed breezeway areas, painting buildings, mail room renovations and elevator updates. A new paint palette for the 3 Story Buildings will take effect in January, 2020.

**Committee Reports: Landscape:** Cindy urged everyone to read the Village Breeze for landscape updates. Also if you have clippings you should call resident services before closing on Thursday and the clippings will be picked up at the curb on Friday. The aeration contract has been awarded and will begin in October. The mulcher is out of AQMD standards therefore there will be no mulching done until further notice..

Respectfully submitted, Marti Mangan, Secretary

**NEXT MEETING NOVEMBER 14<sup>TH</sup>, 2019**

